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## What value-added services does FaxMagic offer?

FaxMagic has a number of different offerings as far as additional services are concerned. These overcome some of the limitations of the standard FreeFax service such as:

- Allowing receipt of overseas faxes
- Allowing senders to pay cellular or telkom rates to send to you
- Giving SMS notifications each time a fax is sent to you
- Giving the option to archive faxes for up to 90 days

### FAX+

FAX+ is an optional subscription service that can be activated on ANY fax2email number, while providing international and cellular calls to 0866 numbers as well as additional fax archiving space. The benefits of this service are:

#### Benefits

- Receive faxes from any international or cellular network on your 0866 number. (Normally 086 numbers can only be dialled from within South Africa's borders.)
- Extra Archiving - we normally keep copies of your faxes for 5 calendar days. Fax+ extends this to 90 calendar days. You can retrieve a copy of your fax up to 90 days after it was originally sent.

#### Cost

- You pay for the service using a subscription on your cellular telephone account. Your cellular network will charge you R20.00 per month for the service, plus a once only registration charge of R2.00. Any phone on any contract/pre-paid South African cellular network can be used.
- Your cellular network will continue to charge your account on a monthly basis UNLESS you opt out via SMS at a once only charge of R0.50.

#### How to activate Fax+

- SMS the keywords **FAX** space **PLUS** space followed by your allocated fax number to **34220** (R2.00 per SMS). Examples: (Note the number formats and note that there are no spaces between numbers)
  - FAX PLUS 0866500000
  - FAX PLUS 27115075000
  - FAX PLUS 27849001234

OR

- Login, click on Purchase and place an order for a FAX+ subscription, 12-months pre-paid @ R240.00 + VAT.

#### How to deactivate Fax+

- SMS the keywords **STOP** space **FAX** space followed by your allocated fax number to **31472** (R0.50 per SMS). On confirmation of receipt, your subscription will terminate with immediate effect. Examples: (Note the number formats and note that there are no spaces between numbers)
  - STOP FAX 0866500000
  - STOP FAX 27115075000
  - STOP FAX 27849001234

For more details and the FAQ's, refer to <http://www.faxwhiz.com/faxplus.htm>



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## **CellFax & LocalFax**

Dialling a FreeFax (086) number is charged at R2.02 per minute (Incl VAT). Furthermore, this number range can only be dialled from a South African location. If users either wish to receive faxes from overseas and/or wish the charge for sending faxes to be reduced, CellFax and LocalFax need to be considered.

### **Benefits**

- Receive faxes from any international or cellular network on your 084/011 number.
- Reduced cost for dialling compared with 086 numbers (Cellular and landline rates for CellFax and LocalFax numbers respectively.)
- Prestige factor

### **Cost**

- CellFax costs R295 EX VAT per annum which allows unlimited incoming faxes
- LocalFax costs R550 EX VAT per annum which allows up to 1200 incoming faxes (Per fax, not per page) per annum.
- Additional LocalFax credits can be purchased at R50 EX VAT per 100 faxes.

### **How to activate CellFax/LocalFax**

In order to activate CellFax or LocalFax, you need to first activate a FreeFax number. This can be done by going to [www.faxmagic.co.za](http://www.faxmagic.co.za) and clicking on signup. You fill in the required details and click on "Register".

Once you have the FreeFax number, you need to purchase the necessary credits (refer to the "How to buy credits with FaxMagic" document) for the service you require. Once you have available credits, you can then "Apply for services" and opt for CellFax or LocalFax. Your account will be debited the necessary credits.

## **SMS Notification**

If you would like to be SMS'ed each time you get a fax, SMS notification is the service you need. Every time a fax is sent to your number, an SMS is sent to your phone alerting you to the fact.

### **Benefits**

- Be alerted the moment a fax arrives

### **Cost**

- Fax2Email SMS notification credits cost R29 (Ex VAT) per 100 SMS's.

### **How to activate SMS Notification**

Once you have the FreeFax number, you need to purchase the necessary credits (refer to the "How to buy credits with FaxMagic" document) for the SMS service. Once you have available credits, you can then "Apply for services" and opt for "Get SMS notification on my fax receive number".